

CLAIMS-MADE PROFESSIONAL LIABILITY INSURANCE EXPRESS APPLICATION FOR HEALTHCARE PROFESSIONALS

For Allied Personnel

AGENT INFORMATION

Agent name:		
Address 1:		
Address 2:		
City:	State:	Zip:
Phone:	Fax:	
E-mail:		
Website:		

APPLICATION INSTRUCTIONS AND CHECKLIST

Application Instructions and Checklist

Prior to completing the attached application, please read and observe the following instructions. Please verify that all required attachments are included in order to assist us in processing your application promptly and efficiently.

- Please complete this form electronically or print your responses legibly.
- Please sign and date the application where indicated.
- All information requested must be fully and accurately completed.
- If changes or corrections must be made to the completed application, strike out or line through the incorrect information, write in the modification, and initial and date the change.
- If a particular question does not apply to you, please write "N/A."
- The Medical Procedures questionnaire must be completed. If the procedures you perform are not mentioned in the questionnaire, please list them in the Remarks section.
- If you wish to explain any of your answers, please use the Remarks section. If you need additional space, please continue your answers on your letterhead and attach it to the application.
- Claims information should be provided for a five-year experience period. This applies to open and closed claims and to any incidents reported to a previous carrier. It is important that you provide complete and detailed claims information, including current company loss runs.

If you need additional forms or have any questions about the application, please contact your broker/agent, or call The Doctors Company Member Services at (800) 421-2368.

Required Attachments

Ple	ase include a current copy of the following documents with the application:
	Curriculum Vitae (CV)
	Declarations Page from your current policy, showing your policy period, limits of liability, retroactive date, and any exclusions that were applied to your policy
	Loss runs from all insurance carriers that insured you for the past six years (if applicable)
	Certificates of training for cosmetic procedures (if applicable)
	Practice Protocols
ma	cept to the extent as may otherwise be provided in the policy and its endorsements, the coverage of a claims- de policy is limited generally to liability for only those claims that are first reported in writing to the Company ile the policy is in force.

Insurance coverage is subject to underwriting approval and payment of the premium. No coverage exists until the premium is received and a binder or coverage summary, together with any endorsements that may apply, has been issued to the first named insured.

EXPRESS APPLICATION THE DOCTORS COMPANY

		IDENTIF	YING INFORMATION	
1.	First name:	Middle name:	Last name:	Suffix: Title:
				4. Gender: Male Female
		0. (if available):		
		me:		
10.		ease list all office locations and ent ospital, medical office, surgery cent		coverage. Please indicate if they are: er, correctional facility, etc.
11.	Office phone number:		Fax number:	
12.	Home address and tele	ephone number:		
13.	Requested effective da	ate (coverage start date):	Requested retroactive d	late (prior acts date):
14.	If prior acts coverage is	s not being requested, are you purch	hasing extended reporting (tail) cover	erage from your prior carrier?
	☐ Yes ☐ No If yes,	please provide proof of tail coverage. If I	no, please explain in the Remarks sectio	n.
		PRACT	TICE INFORMATION	
15.	Practitioner type:	☐ Ancillary–Separate Limits [Ancillary–Shared Limits	
	Application for:	☐ Certified Nurse Midwife	•	nesthetist
		□ Nurse Practitioner	☐ Optometrist	☐ Physician Assistant
		☐ Surgeon's Assistant	_ ,	_ ,
17.	Please indicate your lie	cense:	License state: Nu	ımber:
	a) Please indicate yo	ur average number of practice hour ivities, direct patient care, surgery,	s per week that will be covered by t	this policy including office hours,
	b) Estimate the numb	ber of patients seen on an average v	weekly basis:	
19.	Current carrier:		Number of years with carrier:	Current premium:
20.	Have you had any time	e period where you were uninsured?	Yes No If yes, please expla	ain in the Remarks section.
21.	Are you affiliated with	any other doctor or group?	Yes No If yes, please provi	ide information below and proof of coverage.
22.	Do you now, or will you	u, practice at any location other tha	in those of the first named insured	physician or group?
	☐ Yes ☐ No If yes, i	please provide the name, location, and p	proof of coverage:	
23.	Do you maintain an ow laboratory, etc.)?	vnership interest (in whole or in par	t) in any entity related to the practi	ce of medicine (e.g., spa,
	☐ Yes ☐ No If yes,	please list name(s) and explain:		

24.	. Supervising physician (if any):	Supervision:	☐ Direct	☐ Indirect
	Please describe the nature and extent of supervision provided by the above-	-named supervising physic	ian:	
	INSURANCE INFORMA	ATION		
25.	. If practitioner type is Ancillary–Separate Limits, please indicate the limits of (example: \$1,000,000 per claim, \$3,000,000 annual aggregate):	of liability desired		
	Per claim: Aggregate:			
26.	. Do you contract with nursing homes or correctional facilities?			
	☐ Yes ☐ No If yes, please provide details in the Remarks section or supporting of	documents.		
27.	. Are you now being or have you ever been evaluated for, diagnosed with, or t abuse, sexual addiction, anger management issues, or any mental illness?	treated for alcohol, narcot	ics, or any other	substance
	\square Yes \square No If yes, please accompany this application with a letter from your tree of treatment, and current status, and any agreement you have made with any recovery		outlining dates of	f treatment, resul
28.	. Have you become aware of any chronic illness or physical defect that impai	irs or could impair your ab	ility to practice?	?
	Yes No If yes, please accompany this application with a letter from your tree of treatment, and current status, and any limitations on your ability to practice.	eating physician or institution	outlining dates of	f treatment, resu
29.	. Have you ever had professional liability insurance declined, nonrenewed, ca an involuntary deductible or surcharge assessed against you? NOTE: MISSOL	•		
	☐ Yes ☐ No If yes, please provide details in the Remarks section or supporting	documents.		
30.	. Have you ever appeared before, been investigated by, entered into any cons currently in progress or pending by any state licensing board, board of med	_	•	-
	☐ Yes ☐ No If yes, please provide copies of complaint and disposition document	ts.		
31.	. Has your license to practice or your DEA/narcotics license ever been denied any way?	d, revoked, suspended, pla	aced on probatio	n, or limited in
	☐ Yes ☐ No If yes, please provide details in the Remarks section or supporting of	documents.		
32.	. Has any person or entity ever filed a complaint against you with any medica agency, Chamber of Commerce, or Better Business Bureau?	al association/society or fo	undation, consu	mer protection
	☐ Yes ☐ No If yes, please provide details in the Remarks section or supporting of	documents.		
33.	. Have you ever been indicted, pled guilty to, or been convicted of a crime ot	ther than minor traffic viol	ations?	
	☐ Yes ☐ No If yes, please provide details in the Remarks section or supporting of	documents.		
34.	. Has your participation in any governmental or nongovernmental health prog managed care program) ever been suspended, placed on probation, termina			O, or any
	☐ Yes ☐ No If yes, please provide details in the Remarks section or supporting of	documents.		
35.	. Have your staff privileges at any hospital or healthcare facility ever been sur restricted, or do you have an investigation relative to your staff privileges pe			
	☐ Yes ☐ No If yes, please provide details in the Remarks section or supporting of	documents.		
36.	. Have you ever been refused hospital or healthcare facility staff privileges?			
	☐ Yes ☐ No If yes, please provide details in the Remarks section or supporting of	documents.		
37.	. Have you ever been accused of sexual misconduct of any kind in your profe	essional capacity?		
	☐ Yes ☐ No If yes, please provide details in the Remarks section or supporting of	documents.		
38.	. Have you been involved in a malpractice claim, suit, or incident in the past	t five years?		
	☐ Yes ☐ No If yes, please complete the attached Claim Information form for each	ch claim/incident.		

MEDICAL PROCEDURES

	Yes	No
Botox Injection		
Chemical Peel		
Cosmetic Tattooing		
Laser Hair Removal	\Box	$\overline{\sqcap}$
Laser Wrinkle Removal	\Box	$\overline{\sqcap}$
Microdermabrasion	$\overline{\Box}$	
Permanent Make-up	Ē	
Sclerotherapy	Ē	
Thermage		
Other Cosmetic Procedures (please list)	\Box	\Box
perform any procedures for which you did n		e training or that are outside the customary scope of practice for your specia
Tes \(\text{\tinc{\text{\ti}\text{\texi{\text{\texi{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\tint{\texi{\text{\text{\text{\text{\text{\text{\text{\text{\text{\text{\ti}}\tint{\text{\text{\tinte\tintet{\text{\text{\text{\text{\text{\text{\text{\texi}\tint{\text{\texi}\tint{\text{\text{\texi}\titt{\texitile}\tint{\text{\text{\texi}\tiint{\text{\texitile}}\tinttitet{\texitt{\texi{\texi{\texit{\texi{\texi{\texi{\texi}		
Tes \(\square\) NO II yes, please list the procedure		

CLAIM INFORMATION

This section should be completed only if you answered yes to question #38 on page 2. Please photocopy and complete this form for each additional claim. If more space is needed on each report, continue information on your letterhead. Please write legibly.

1.	Name of patient:				
		3. Gender: Male			
4.	Relationship to pa	atient (e.g., attending physicia	n, consultant, primary surgeon, ass	istant surgeon, etc):	
5.	Allegation:				
8.	Insurance carrier(s):			
		☐ Open claim		eserved:	
		☐ Closed claim	Loss of: \$	Expenses paid: \$	
		Date closed:	Settlement	☐ Judgment	
11.	Conditions and di	agnosis at time of incident:			
12.	Dates and descrip	otion of professional services r	rendered:		
12	Condition of natio	ant subsequent to professional	services (and dates and follow-up	visits if known).	
15.	Condition of patie	int subsequent to professional	services (and dates and follow-up)	VISILS II KIIOWII).	

EXPRESS APPLICATION THE DOCTORS COMPANY

REMARKS SECTION

AGREEMENTS

AGREEMENT: I do hereby affirm the truth of all statements and answers, and that I have not intentionally withheld any information that could influence the judgment of the company in considering this application for insurance. I have also made a reasonable inquiry, where appropriate, to ensure the responses herein are as complete and accurate as possible. I understand that any erroneous information or material misrepresentation may cause immediate rescission of my insurance coverage.

AGREEMENT: I understand that no coverage will be bound by the company until such time as I have signed the application and returned the original to the company with the required payment.

AGREEMENT: I understand that in order to underwrite the requested insurance, the company must have access to all possible information concerning my professional conduct and experience. I hereby authorize and direct any medical society, medical doctor, hospital, residency program, insurance company, interindemnity arrangement, underwriter, or insurance agent to furnish any information concerning me or my medical practice that the company may request.

AGREEMENT: Since I understand that the free exchange of information is essential, I agree that any person or organization furnishing information to the company pursuant to this consent and direction, together with the agent, employees, or officers of such person or organization, will not be liable to me in any way for furnishing such information.

AGREEMENT: I agree that this application shall be deemed appended to and a part of, any policy of insurance issued to me based on this application.

AGREEMENT: I further agree that my signature of this application shall be deemed to be a concurrent execution of the attached Subscriber Agreement and Power of Attorney.

SIGNATURE REQUIRED:	
X	
Applicant Signature	Date

NOTICES

Notice to Alabama Applicants: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit, or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.

Notice to Arkansas Applicants: Any person who knowingly presents a false or fraudulent claim for payment for a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Notice to Colorado Applicants: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

Notice to District of Columbia Applicants: WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

Notice to Florida Applicants: Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

Notice to Kansas Applicants: Any person who knowingly and with intent to defraud any insurance company or other person by presenting any written statement as part of an application for insurance, the rating of an insurance policy, or statement of claim containing any materially false information, or conceals for the purpose of misleading information concerning any fact material thereto has committed a fraudulent insurance act.

Notice to Kentucky Applicants: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Notice to Louisiana Applicants: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Notice to Maine Applicants: It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines, or denial of insurance benefits.

Notice to Maryland Applicants: Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit, or who knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Notice to Missouri Applicants (Special Non-fraud Notice for Application): An insurance company or its agent or representative may not ask an applicant or policyholder to divulge in a written application or otherwise whether any insurer has canceled or refused to renew or issue to the applicant or policyholder a policy of insurance. If a question of this nature appears in this application, you should not respond.

Notice to New Jersey Applicants: Any person who includes any false or misleading information on an application for an insurance policy is subject to criminal and civil penalties.

NOTICES (CONTINUED)

Notice to New Mexico Applicants: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

Notice to New York Applicants: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation. NOTE: The fraud warning statements must be placed immediately above the space provided for the signature of the person executing the application.

Notice to Ohio Applicants: Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

Notice to Oklahoma Applicants: WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony. The absence of such a statement shall not constitute a defense in any prosecution.

Notice to Pennsylvania Applicants: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

Notice to Rhode Island Applicants: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Notice to Tennessee Applicants: It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines, and denial of insurance benefits.

Notice to Virginia Applicants: It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines, denial of insurance benefits, and civil damages.

Notice to Washington Applicants: It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines, and denial of insurance benefits.

Notice to West Virginia Applicants: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

SUBSCRIBER AGREEMENT AND POWER OF ATTORNEY

For and in consideration of similar agreements executed or to be executed by other Subscribers and of the benefits of the exchange of such agreement, the Subscriber agrees to the below-stated terms and conditions.

- 1. The undersigned subscribes for membership in The Doctors Company, an Interinsurance Exchange ("the Exchange"), and agrees with the Exchange and with other Subscribers, through their Attorney-in-Fact, The Doctors Management Company ("the Attorney"), to exchange with all other Subscribers contracts of liability insurance, or reinsurance, in a form and containing terms and conditions as are approved by the Exchange's Board of Governors.
- 2. Subscriber designates and appoints the Attorney to be his or her true and lawful agent and Attorney-in-Fact to act in his or her name, place, and stead and in the name of the Exchange, to exchange contracts of insurance and to do all things that the Subscribers might or could do severally or jointly with regard to the operation and management of the Exchange and the business of interinsurance. Subscriber adopts and approves the Management Agreement between the Exchange and the Attorney, as it may be amended from time to time, and of any successor Management Agreement as it also may be amended.
- 3. Subscriber delegates to the Board of Governors of the Exchange authority to negotiate all the terms and conditions of the Management Agreement between the Exchange and the Attorney on behalf of the Subscriber, including, but not limited to, the compensation to be paid to the Attorney by the Subscriber or Exchange.
- 4. Subscriber further delegates to the Board of Governors of the Exchange all necessary and proper powers to conduct, manage, and control the affairs and business of the Exchange, subject to those retained by law or through the Rules and Regulations of the Exchange, or as they may be further amended at the Annual Meeting of Subscribers.
- 5. The Board of Governors is made up of public and professional members elected by a majority of Subscribers present or represented by proxy at the Annual Meeting of Subscribers. Governors generally serve four-year terms. Each year, Governors with expiring terms will stand for election.
- 6. Subscribership begins with the commencement of the policy period of the liability insurance policy issued by the Exchange and ends upon cancellation or other termination of that policy. The period of subscription shall not include any period of coverage under extended reporting policies or extended reporting or tail coverage endorsements. After termination of subscription, Subscriber shall have no further rights to participate in any distribution of savings to Subscribers or in any distribution of assets upon dissolution of the Exchange.

SUBSCRIBER AGREEMENT AND POWER OF ATTORNEY (CONTINUED)

- 7. The Board of Governors may appoint any individual, partnership, or corporation to become successor to the Attorney with all of the powers and duties stated in this Agreement. All references to "Attorney" shall then be deemed to include such successor Attorney-in-Fact.
- 8. The principal offices of the Exchange and the Attorney shall be maintained at Napa, California, or at such other place approved by the Board of Governors.
- 9. The Agreement can be signed by each Subscriber separately with the same effect as if the signatures of all Subscribers were on one and the same instrument, and signature of the Application to which this Agreement is attached shall constitute signature of this Agreement. This Agreement shall continue in full force and effect until revoked by the written request of Subscriber who has signed this document. This Agreement shall be governed by and interpreted according to the laws of the State of California. All Subscriber Agreements shall be binding upon all Subscribers, and the provision of each shall not materially differ. Wherever the word "Subscriber" is used, it refers to all members of the Exchange, including the Subscriber who has signed this document.

PROXY

I appoint the members of the Board of Governors, and each of them, agents and attorneys with powers of substitution in each of them my lawful proxy to vote and act for me and in my name at all annual, regular, and special meetings of the Subscribers of The Doctors Company, an Interinsurance Exchange.

This proxy is solicited on behalf of the management of the Exchange and will empower the holders to vote on the Subscriber's behalf for the election of members of the Board of Governors and such other business as may properly come before any annual, regular, or special meeting of Subscribers.

This proxy, unless revoked or replaced by substitution, shall remain in force for five years from the date stated below.

You may revoke this proxy by giving the Exchange written notice of your revocation at least 10 days before the date of any annual, regular, or special meeting at which such proxy is to be exercised. If you attend a meeting, you may revoke this proxy if you choose to vote in person.

The signing of this proxy is not a condition of completion of this application and your signature, or your failure or refusal to sign, will not be considered in connection with the underwriting of your application.

SIGNATURE (OPTIONAL):

X			
Signature			Date
Type or print name:			
Mailing address:			
City:	State:	Zip code:	

INSURANCE APPLICANT BUSINESS ASSOCIATE AGREEMENT

This Business Associate Agreement is entered into by and between The Doctors Company, an Interinsurance Exchange, including all of its subsidiaries, hereinafter referred to as "we," and "you" in conjunction with the policy of insurance we have entered into with you. This agreement supersedes and replaces any prior Business Associate Agreement ("BAA").

We are committed to comply with the Standards for Privacy of Individually Identifiable Health Information under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA") and as modified by the HITECH provisions of the American Recovery and Reinvestment Act of 2009 and related rules and as may be modified subsequently (the "Privacy Regulations"). Under the Privacy Regulations, you are a "covered entity," and as required by 45 C.F.R. Section 164.502(e) and 45 C.F.R. Section 164.504(e), we acknowledge that we, in certain instances, may be your "business associate." We must use and disclose information that identifies an individual; relates to health, health treatment, or healthcare payment; and is maintained in any form (e.g., electronic, paper, oral) ("Protected Health Information" or "PHI") in our performance of services under this Policy, and we agree to abide by the assurances, terms, and conditions contained herein in the performance of our obligations.

This document sets forth the terms, conditions, and obligations pursuant to which Protected Health Information that is provided, created, or received by us from you or on your behalf, will be handled.

We agree as follows:

A. Permitted Uses and Disclosures of Protected Health Information.

Pursuant to this Agreement, we provide services ("Services") for your operations that may involve the use and disclosure of Protected Health Information as defined by the Privacy Regulations. These Services may include, among others, quality assessment; quality improvement; outcomes evaluation; protocol and clinical guidelines development; reviewing the competence or qualifications of healthcare professionals; evaluating practitioner and provider performance; conducting training programs to improve the skills of healthcare practitioners and providers; credentialing, conducting, or arranging for medical review; arranging for legal services; conducting or arranging for audits to improve compliance; resolution of internal grievances; placing stop-loss and excess of loss insurance; and other functions necessary to perform these Services. Except as otherwise specified herein, we may make any uses of Protected Health Information necessary to perform our obligations under this Agreement. All other uses not authorized by this Agreement are prohibited. Moreover, we may disclose Protected Health Information for the purposes authorized by this Agreement: (i) to our employees, subcontractors, and agents, in accordance with Section D(5) below; (ii) as directed by you in writing; or (iii) as otherwise permitted by the terms of this Agreement. Additionally, unless otherwise limited herein, we are permitted to make the following uses and disclosures:

B. Our Obligations and Activities.

We may use and disclose the Protected Health Information in our possession to third parties for the purpose of our proper management and administration, such as obtaining reinsurance, or to fulfill any of our present or future legal responsibilities, such as complying with insurance regulator requests, provided that (i) the disclosures are required by law; or (ii) we have received from the third party written assurances regarding its confidential handling of such Protected Health Information as required under 45 C.F.R. Section 164.504(e)(4) and where necessary received a BAA.

C. In addition to using the Protected Health Information to perform the services set forth above, we may:

- (1) Aggregate the Protected Health Information in our possession with the Protected Health Information of other covered entities that we have in our possession through our capacity as a business associate to said other covered entities, provided that the purpose of such aggregation is to provide you with data analyses relating to your healthcare operations. Under no circumstances may we disclose Protected Health Information of one covered entity as defined by 45 C.F.R. Parts 160 and 164 to another covered entity absent your express written authorization; and
- (2) De-identify any and all Protected Health Information provided that the de-identification conforms to the requirements of 45 C.F.R. Section 164.514(b), and further provided that you are sent the documentation required by 45 C.F.R. Section 164.15(b), which shall be in the form of a written assurance from us. Pursuant to 45 C.F.R. 164.502(d)(2), de-identified information does not constitute Protected Health Information and is not subject to the terms of this Agreement.

D. With regard to our use and/or disclosure of Protected Health Information, we agree to do the following:

- (1) Use and/or disclose the Protected Health Information only as permitted or required by this Agreement or as otherwise required by law and then only to the minimum necessary extent to accomplish the intended purpose of the use;
- (2) Report to your designated Privacy Officer, in writing, any use and/or disclosure of the Protected Health Information that is not permitted or required by this Agreement of which we become aware as soon as practical and within ten (10) business days of our discovery of such unauthorized use and/or disclosure. Where practical and possible, we will take steps to mitigate the harmful effect of any unpermitted disclosure of PHI;

INSURANCE APPLICANT BUSINESS ASSOCIATE AGREEMENT (CONTINUED)

- (3) Use commercially reasonable efforts to maintain the security of the Protected Health Information and take appropriate physical, administrative, and technical safeguards to prevent unauthorized use and/or disclosure of such Protected Health Information;
- (4) Require all of our subcontractors and agents that undertake to perform the services that we perform under this Agreement and that receive, use, or have access to Protected Health Information under this Agreement to agree, in writing, to adhere to the same restrictions and conditions on the use and/or disclosure of Protected Health Information that apply to us pursuant to this Agreement;
- (5) Unless prohibited by attorney-client and other applicable legal privileges or unless it would violate our contractual and other legal obligation to you, make available all records, books, agreements, policies, and procedures relating to the use and/or disclosure of Protected Health Information to the Secretary of the United States Department of Health and Human Services for purposes of determining your compliance with the Privacy Regulations;
- (6) Upon prior written request, make available during normal business hours at our offices all records, books, agreements, policies, and procedures relating to the use and/or disclosure of Protected Health Information to you within five (5) business days for purposes of enabling you to determine our compliance under the terms of this Agreement;
- (7) We shall honor any request from you for information to assist in responding to an individual's request for an accounting of disclosures of Protected Health Information to us. However, should you be asked for an accounting of the disclosures of an individual's Protected Health Information in accordance with 45 C.F.R. Section 164.528, such accounting should not include any disclosures to us which are to carry out your healthcare operations. See 45 C.F.R. Section 164.528(a)(1)(i);
- (8) Upon termination of this Policy, the protections of this Agreement will remain in force and we shall make no further uses and disclosures of Protected Health Information except for the proper management and administration of our business or as required by law;
- (9) In those instances when you would be required to honor an individual's request for access and/or amendment of Protected Health Information disclosed to us, we will assist you to comply with your duties under 45 C.F.R. Sections 154.524 and 164.526. However, usually you will not be required to honor such requests because Protected Health Information in our possession is not part of a designated record set as that term is defined by 45 C.F.R. 164.501; and/or because the information is exempt from access and amendment under 45 C.F.R. Sections 164.524(a) and 164.526(a)(2); and/or because access would violate your superseding contractual and other legal rights; and/or because any amendment could be tampering with evidence in a civil or administrative matter;
- (10) You may terminate this Agreement by canceling this Policy if we violate a material term of this Agreement;
- (11) You agree that we may modify this Agreement as required to comply with applicable laws or regulations.

In witness whereof, The Doctors Company has caused this Agreement to be signed by its Chairman at its Home Office.

Richard E. Anderson, MD

Chairman of the Board of Governors

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